

# Additional Roles in your Practice

Our practice has been working collaboratively with other local practices to develop our team by introducing a variety of new roles, tailored to the needs of our patients, for our locality. You can expect to be seen by a specialist practitioner, quickly and closer to home.

## Social Prescribing Link Worker - Adult and Young Person's

Offer personalised, practical support around housing, benefits, debt, social isolation, dealing with chronic conditions and weight management. For young people we provide help around relationships, emotional resilience, low mood, education, training and employment. Face-to-face and telephone appointments available. Staff may refer you or you can self-refer via the practice's Reception Team.



## Care Coordinator

Work closely with clinical teams to offer holistic support to patients as they navigate through referral systems and cancer care pathways. Encourage participation in Cancer Screening programmes. Face-to-face and telephone appointments available. Staff may refer you or you can self-refer via the practice's Reception Team.

## Pharmacist

Assess and treat patients using their expert knowledge of medicines. Support medicines optimisation and offer reviews to patients and care homes.

Telephone or face-to-face appointments available and bookable by Reception Team.

## Pharmacy Technician

Compliment the work of a pharmacist by applying their pharmaceutical knowledge to audits, and dealing with medications requests from patients and hospital settings.



## First Contact Mental Health Practitioner

First point of contact for adults with mild to moderate mental health problems; including low mood, stress, anxiety and sleep issues.

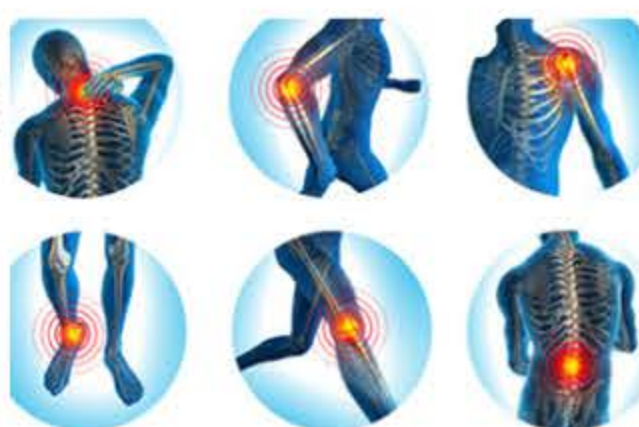
No need to wait to see a GP/Nurse first. Reception teams may signpost you. Face-to-face or telephone appointments available.



## First Contact Physiotherapist

Assess and treat musculoskeletal problems/Injuries.

Provide medications, fit notes and make referrals. Receptionists may signpost you to an FCP or you can request to be seen for any new problems or flare-ups. Telephone and face-to-face appointments available.



## Trainee Nurse Associate

Enhance nursing teams within practice, resulting in more available appointments for nursing procedures. You may be allocated an appointment if you require any nursing input, e.g. blood tests, BP checks, ECG, wound care etc.

## Health & Wellbeing Coach

Support patients to help achieve lifestyle changes by setting and working towards goals. They can help with physical and mental health and can help to improve outcomes for those with chronic long-term conditions. You can self-refer via the practice's Reception Team.